WEST VIRGINIA PUBLIC EMPLOYEES GRIEVANCE BOARD

ANNUAL REPORT FISCAL YEAR 2011



ROBIN B. PERDUE
DIRECTOR

www.pegb.wv.gov

The report provides the following data:

- The number of grievances against each employer;
- The types of grievances, level of resolution and costs;
- The number of grievances granted, denied or resolved by other means; and
- The caseload of each administrative law judge, the type of grievance, the number of grievances resolved and the number of decisions issued.

During Fiscal Year 2011, 2,297 grievances were filed: 1,588 at Level 1; 11 Level 1 Defaults; 377 at Level 2; and 321 at Level 3. Please note that post-filing consolidation results in fewer proceedings than the number of original grievances.

For Fiscal Year 2011, there were 263 mediations conducted; 66 were successful. With the average cost of a Level 3 hearing of \$2,534.59, the successful mediations represent a potential cost avoidance (of a Level 3 hearing) of more than \$167,282.94.

The Board is pleased to report that since the §§ 6C-3 et seq. became effective on July 1, 2007, 287 mediations have been successful, thus representing a total potential cost avoidance to date of more than \$727,427.33.

During Fiscal Year 2011, 218 Level 3 evidentiary hearings were conducted, seven were submitted for review based on the Level 1 hearing record; and 171 decisions were issued.

The Board strives to resolve grievances fairly, consistently and as expeditiously as possible. Continuances at the rates of 31% for mediations and 56% for hearings impede that goal and increase the workload for support staff.

Where support staff formerly only processed and maintained records on grievances before the Board for a hearing, they now perform the same functions for grievances filed at Levels 1 and 2. During Fiscal Year 2011, that amounted to 1,976 filings more than what would have been a workload of 321 under the old grievance procedure.

Grievance-related communications are scanned and stored electronically. During Fiscal Year 2011, over 16,000 documents were processed and scanned. Support staff mailed an average of almost 1,350 pieces of mail per month during that period.

I hope you find this report informative and welcome your inquiries regarding any of the data it contains.

Number of Grievances Against Each Employer

		СО	UNTY BOA	RD	S OF E	DUCAT	ION		
2009	2010	2011			2009	2010	2011		
10	0	2	Barbour		2	1	2	MINERAL	
6	19	20	Berkeley		3	14	12	Mingo	
4	15	15	Boone		25	62	37	Monongalia	
0	4	6	Braxton		3	38	9	Monroe	
4	12	33	Вкооке		1	1	0	Morgan	
15	37	8	CABELL		2	3	22	Nicholas	
1	2	2	Calhoun		15	21	3	Оню	
4	0	0	CLAY		1	0	0	PENDLETON	
3	0	2	Doddridge		4	0	1	PLEASANTS	
28	13	1	FAYETTE		2	15	0	Pocahontas	
1	4	3	GILMER		31	5	5	Preston	
5	6	4	GRANT		3	17	4	Putnam	
0	5	1	GREENBRIER		12	9	11	RALEIGH	
12	6	20	Hampshire		20	12	2	Randolph	
20	4	12	HANCOCK		0	5	2	RITCHIE	
7	5	2	Hardy		1	3	0	Roane	
17	17	17	Harrison		4	1	0	Summers	
2	15	3	Jackson		3	1	2	Taylor	
14	8	15	Jefferson		0	0	0	Tucker	
42	38	44	Kanawha		0	0	0	Tyler	
11	4	3	Lewis		57	54	6	Upshur	
24	6	7	Lincoln		17	28	12	WAYNE	
25	10	8	LOGAN		2	2	3	WEBSTER	
14	9	14	Marion		6	6	14	WETZEL	
13	16	28	Marshall		0	0	0	Wirt	
42	30	36	Mason		17	12	6	Wood	
33	27	7	McDowell		0	3	2	WYOMING	
4	9	15	Mercer		592	634	483	TOTAL	

Number of Grievances Against Each Employer

			COUNTY H	EΑ	LTH DE	PARTME	NTS	
2009	2010	2011			2009	2010	2011	
			Barbour					McDowell
			BERKELEY					Mercer
			Boone			5		MID-OHIO VALLEY
			Braxton					Mineral
			Brooke		1			Mingo
1			CABELL		2			Monongalia
	1	4	CLAY					Monroe
			Doddridge		1			Morgan
			FAYETTE					NICHOLAS
			GILMER					Оніо
			GRANT					PENDLETON
			GREENBRIER					Pocahontas
1	1		Hampshire					Preston
			Hancock		1	4	9	Ритнам
			Hardy					RALEIGH
			Harrison					Randolph
			Jackson					Summers
1		1	Jefferson					Taylor
			Kanawha					TUCKER
			Lewis				1	Upshur
			LINCOLN					Wayne
			LOGAN					WEBSTER
1			Marion					WETZEL-TYLER
			Marshall					Wyoming
			Mason					
1					9	11	15	TOTAL

Number of Grievances against each Employer

		Нідні	ER EDUCATION POLICY COMMISSION
2009	2010	2011	
1	1		HIGHER EDUCATION POLICY COMMISSION
			BACCALAUREATE AND GRADUATE INSTITUTIONS
10	9	7	Bluefield State College
3	1	1	CONCORD UNIVERSITY
3	23	1	FAIRMONT STATE UNIVERSITY
			GLENVILLE STATE COLLEGE
175	63	31	Marshall University
3	3	5	Shepherd University
2	1	5	WEST LIBERTY UNIVERSITY
	3		WEST VIRGINIA SCHOOL OF OSTEOPATHIC MEDICINE
2	1	4	WEST VIRGINIA STATE UNIVERSITY
52	59	77	WEST VIRGINIA UNIVERSITY
	2	7	WEST VIRGINIA UNIVERSITY INSTITUTE OF TECHNOLOGY
			COMMUNITY AND TECHNICAL COLLEGES
		2	Blue Ridge Community & Technical College (C&TC of Shepherd)
			BRIDGEMONT COMMUNITY AND TECHNICAL COLLEGE (C&TC AT WVU TECH)
			EASTERN WEST VIRGINIA COMMUNITY AND TECHNICAL COLLEGE
3	4		Kanawha Valley Community and Technical College (West Virginia State C&TC)
2			Marshall Community & Technical College
2	1		New River Community & Technical College
1		2	PIERPONT COMMUNITY AND TECHNICAL COLLEGE (FAIRMONT STATE C&TC)
1	1	1	SOUTHERN WEST VIRGINIA COMMUNITY AND TECHNICAL COLLEGE
3	1	1	West Virginia Northern Community College
	2	6	WEST VIRGINIA UNIVERSITY AT PARKERSBURG
277	173	150	TOTAL

NUMBER OF **G**RIEVANCES AGAINST EACH **E**MPLOYER

			STATE EMPLOYERS
2009	2010	2011	
1			Agriculture, Department of
11	37	21	Administration, Department of
1		3	Children's Health Insurance Program
	4		Consolidated Public Retirement Board
6	29	12	General Services Division
3	2		Personnel Division
1			Public Employees Grievance Board
	1		Purchasing Division
	1	6	Technology, Office of
	3		Bureau of Senior Services
84	20	18	Commerce, Department of
2			Development Office
6		2	Forestry, Division of
3			Labor, Division of
2	2	2	Miners' Health, Safety and Training, Office of
61	10	7	Natural Resources, Division of
10	8	7	WorkForce West Virginia
22	5	49	Education, Department of
	2		Regional Education Service Agencies
1			RESA 1
	1		RESA 5
	1		RESA 8
2	1	1	Student Support Services, Division of
			Technical and Adult Education Services, Division of
1	1	1	Institutional Education Programs, Office of
14			South Branch Career and Technical Center
	1	3	Unspecified
4	1	44	West Virginia Schools for the Deaf and the Blind

12	26	33	Education and the Arts, Department of
7	1	3	Culture and History, Division of
5	23	29	Rehabilitation Services, Division of
		1	Unspecified
	2		West Virginia Public Broadcasting
7	10	12	Environmental Protection, Department of
	1		Air Quality, Division of
4			Explosives and Blasting, Office of
2	4	1	Mining and Reclamation, Division of
1	3	6	Unspecified
	2	5	Water and Waste Management, Division of
262	322	598	Health and Human Resources, Department of
123	150	425	Behavioral Health & Health Facilities, Bureau for
9	15	19	Hopemont Hospital
14	6	15	Jackie Withrow Hospital (Pinecrest Hospital)
		1	John Manchin Sr Health Care Center
12	51	49	Lakin Hospital
31	17	33	Mildred Mitchell-Bateman Hospital
		1	Pinecrest Hospital
47	28	14	Welch Community Hospital
8	31	293	William R. Sharpe, Jr. Hospital
2	2		Unspecified
	9	8	Boards, Commissions & Authorities
	3		Barbers and Cosmetologists, Board of
	2		Deaf and Hard-of-Hearing, Commission for the
	1		Health Care Authority
4	1	7	Human Rights Commission
	1		Medicine, Board of
	1	1	Women's Commission
26	33	31	Child Support Enforcement, Bureau for
81	96	106	Children and Families, Bureau for
1	2	4	Inspector General, Office of
	1		Human Resource Management, Office of
4	1	1	Medical Services, Bureau for
15	26	23	Public Health, Bureau for
8	4		Unspecified
167	156	139	Military Affairs and Public Safety, Department of
56	53	70	Corrections, Division of
7	4	9	Anthony Correctional Center

2		4	Beckley Correctional Center
1	2	5	Central Office
1	3	1	Denmar Correctional Center
9	10	2	Huttonsville Correctional Center
	6	11	Lakin Correctional Center
5	6	6	Martinsburg Correctional Center
18	14	20	Mount Olive Correctional Complex
2	7	6	Northern Correctional Facility
1	1	3	Ohio County Correctional Complex
5		1	Pruntytown Correctional Center
4		2	St. Marys Correctional Center
1			West Virginia Correctional Industries
	1		Fire Marshal, Office of the
2			Homeland Security and Emergency Management, Division of
32	43	33	Juvenile Services, Division of
	2		Central Office
1			Davis Center
6	2	5	Donald R. Kuhn Juvenile Diagnostic and Detention Center
3	5	7	Gene Spadaro Juvenile Center
1	6	1	James H. "Tiger" Morton Juvenile Center
6	3	4	J. M. "Chick" Buckbee Juvenile Center
2	3	2	Lorrie Yeager, Jr. Juvenile Center
3	3	7	Robert L. Shell Juvenile Center
1	2		Sam Perdue Juvenile Center
1	2	1	Vicki V. Douglas Juvenile Center
1			Unspecified
7	14	6	WV Industrial Home for Youth
2			National Guard
	1	1	Parole Board
	1		Protective Services, Division of
37	39	35	Regional Jail and Correctional Facility Authority
	1	1	Central Office
	1		Central Regional Jail
2	5	3	Eastern Regional Jail
4	2	2	North Central Regional Jail
1	2	2	Northern Regional Jail
2	5		Potomac Highlands Regional Jail
7	7	8	South Central Regional Jail
7	4	2	Southern Regional Jail
4	4	12	Southwestern Regional Jail
9	4	2	Tygart Valley Regional Jail
1	4	3	Western Regional Jail

6	2		State Police
32	16		Veterans Affairs, Division of
16	2	2	Public Service Commission
15	20	43	Revenue, Department of
5	1	1	Alcohol Beverage Control Administration
4	6	7	Insurance Commission
1	5	26	Lottery Commission
		1	Tax Appeals, Office of
5	8	8	Tax Department
237	254	166	Transportation, Department of
		1	Administrative Hearings, Office of
216	186	131	Highways, Division of
14	65	24	Motor Vehicles, Division of
7	1	9	Parkways, Economic Development, and Tourism Authority
		1	Public Transit, Division of
	1		State Rail Authority
	1		Unspecified
32	16	41	Veterans Assistance, Department of
819	855	1,122	TOTAL

	Type of grievance Filed*										
2009	2010	2011									
567	402	519	CLASSIFICATION AND COMPENSATION								
9	12	12	Default								
276	288	392	Disciplinary								
104	112	83	Discrimination								
68	91	60	Harassment								
237	124	378	Non-disciplinary Employment Actions**								
16	43	61	Reprisal								
196	292	196	Selection								
294	641	346	VIOLATIONS OF FEDERAL, STATE OR AGENCY STATUTES, RULES OR POLICIES								
76	66	127	OTHER								

			LEVEL OF RESOLUTION
2009	2010	2011	
731	770	538	Level One – Chief Administrator
4	5	5	Default
315	304	182	Level Two – Alternative Dispute Resolution
249	294	304	Level Three – Hearing (New Procedure)
69	11	1	Level Four – Hearing (Old Procedure)

	COST OF GRIEVANCE												
2009	2010	2011											
18.37	301.57	298.21	AVERAGE ESTIMATED COST OF EMPLOYEE TIME TO HANDLE THE GRIEVANCE										
3,384.63	388,601.14	478,383.07	ACTUAL COST OF LEGAL TIME OR DAMAGES PAID IN RESOLUTION OF GRIEVANCE										
			AVERAGE ESTIMATED COST OF HANDLING THE GRIEVANCE AT:										
	765.30	793.47	Level 1										
	285.50	126.12	Default										
	1,006.06	840.03	Level 2										
	2,265.77	2534.59	Level 3										

^{*} GRIEVANCES FREQUENTLY INVOLVE MORE THAN ONE TYPE OF ISSUE.

^{**} This includes transfers, reductions in force, bumping, non-renewal of contracts, counseling, and probationary dismissal for unsatisfactory performance.

							RESO	LUTIO	N OF G RIE	VANCES					
G	RANTE	D		DENIED)	GRAN	ITED/D	ENIED	RESOLVE	BY OTHER	MEANS*	Туре			
2009	2010	2011	2009	2010	2011	2009	2010	2011	2009	2010	2011				
42	65	32	87	63	76	10	6	6	107	111	192	CLASSIFICATION	AND COMPENSATION		
0	0	0	1	0	0	0	0	0	2	5	5	DEFAULT			
20	20	13	75	75	83	7	10	8	109	101	161	DISCIPLINARY			
3	2	1	26	20	17	1	0	0	28	30	41	DISCRIMINATION			
2	3	1	12	15	11	1	1	1	33	28	35	HARASSMENT			
18	8	4	44	31	37	2	4	2	56	56	98	NON-DISCIPLINARY EMPLOYMENT ACTIONS			
0	0	0	4	6	6	0	1	1	12	11	11	REPRISAL			
6	9	18	61	46	54	3	3	3	91	73	89	SELECTION			
0	12	8	48	44	68	6	6	6	92	115	106		FEDERAL, STATE OR TES, RULES OR POLICIES		
4	1	1	4	10	11	0	1	2	15	30	42	OTHER			
95			362			30			545			1032	2009 TOTAL		
	120			310			32			560		1022	2010 TOTAL		
		78			363			29			780	1250	2011 TOTAL		

^{*} This includes grievances that are settled, withdrawn, remanded, and dismissed.

							ADI	MINI	STR	ATIVE	LAW	JUDO	GES								
		LRB		WAE RESIGNED 2-28-11		8-11	BLG			CHL Hired 4-1-11			WBM			RLR			JLS HIRED 9-16-10		
	09	10	11	09	10	11	09	10	11	09	10	11	09	10	11	09	10	11	09	10	11
Assigned (As OF 6-30-2011)	28	60	51	40	76	1	28	43	50	NA	NA	44	41	70	73	30	48	73	NA	NA	57
NUMBER RESOLVED	59	56	82	28	76	67	64	48	72	NA	NA	8	58	82	116	80	65	72	NA	NA	39
DECISIONS ISSUED	22	21	20	7	36	26	29	31	34	NA	NA	2	29	30	34	51	37	37	NA	NA	16
CLASSIFICATION/ COMPENSATION	5	8	7	2	13	7	7	7	6	NA	NA	0	8	7	7	10	6	3	NA	NA	3
DEFAULT	2	0	0	0	0	0	1	0	0	NA	NA	0	1	0	0	3	0	0	NA	NA	0
DISCIPLINARY	5	3	7	3	14	8	10	9	11	NA	NA	1	10	17	16	17	13	13	NA	NA	6
DISCRIMINATION	0	1	1	0	1	1	4	3	0	NA	NA	0	2	1	2	2	6	2	NA	NA	0
HARASSMENT	0	0	0	0	0	0	0	3	0	NA	NA	0	0	0	1	0	2	0	NA	NA	0
NON-DISCIPLINARY EMPLOYMENT ACTIONS	2	0	0	0	3	0	2	3	2	NA	NA	0	2	5	2	6	3	2	NA	NA	3
REPRISAL	0	0	0	0	1	0	1	0	0	NA	NA	0	0	1	0	1	3	0	NA	NA	0
SELECTION	4	6	2	1	5	7	5	4	10	NA	NA	1	4	2	1	12	6	10	NA	NA	4
VIOLATIONS OF FEDERAL, STATE OR AGENCY STATUTES, RULES OR POLICIES	2	3	1	1	0	0	2	7	2	NA	NA	0	3	2	4	5	3	1	NA	NA	0
OTHER	2	0	2	0	0	7	0	2	3	NA	NA	0	0	0	4	0	1	7	NA	NA	0

CONTRACT ADMINISTRATIVE LAW JUDGE CASELOAD FY2011

	Н	HEARINGS			MEDIATIONS					
	МРМ				МРМ			HDS		
FISCAL YEAR	09	10	11		09	10	11	09	10	11
Assigned (as of 6-30-2010)	9	7	8		5	0	3	16	0	21
Number Resolved	17	21	13		17	5	4	8	28	11
	DECISIONS ISSUED				MEDIATIONS SETTLED					
	13	13	10		9	2	1	4	16	2
CLASSIFICATION/ COMPENSATION	3	3	2		3	1	0	1	3	0
DEFAULT	0	0	0		0	0	0	0	0	0
DISCIPLINARY	4	6	3		2	0	1	0	2	0
DISCRIMINATION	2	0	2		1	0	0	0	2	1
HARASSMENT	0	1	0		1	0	0	0	2	0
NON-DISCIPLINARY EMPLOYMENT ACTIONS	2	3	1		0	0	0	1	0	0
Reprisal	1	0	1		1	0	0	0	0	0
SELECTION	4	0	0		3	0	0	0	2	1
VIOLATIONS OF FEDERAL, STATE OR AGENCY STATUTES, RULES OR POLICIES	0	1	1		0	0	0	2	5	1
OTHER	0	0	2		0	1	0	0	1	0